

GOCSA Community Care Services

Level 1 262 Franklin Street, Adelaide SA 5000 T: (08) 7088 0500 F: (08) 7088 0514
Web: www.gocsa.org.au ABN: 919 2754 9135



Commonwealth Home Support Program (CHSP)

Services & Fee Schedule as of 1 August 2025

HOME SERVICES		
<i>These services will be outsourced to a GOCSA Community Care Approved Provider if a GOCSA Support Worker is not available.</i>		
Service	Standard	Additional Info
No services will be delivered during Public Holidays/ Client to Contact their coordinator to reschedule or wait for next service.	Mon-Fri 9am-5pm	
Domestic Assistance (1.5 hours minimum service) <ul style="list-style-type: none"> Surface/hygienic cleaning Cleaning of wet areas, toilet, bathroom linen services – clothes washing and ironing/ changing bed linen 	Per hour	Tasks will be tailored according to your strengths, needs and goals
	\$20.00	
Meals (1.5 hours minimum service) Assistance Meal Preparation	Per hour	Tasks will be tailored according to your strengths, needs and goals
	\$20.00	
Social Support Individual Accompanied activities such as: <ul style="list-style-type: none"> social contact – in home/outside of home accompanied shopping and bill paying attendance at appointments The service is directed towards meeting the need for social contact or participating in community life.	Per hour	\$1.40 per kilometre for travel during client visit
	\$18.00	
Transport Transport assistance may include a support worker taking you to social activity, doctors' appointments, visit with family or friends.	Per trip	\$1.40 per kilometre for travel during client visit
	\$10.00	

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Garden Maintenance Garden services that assist with maintaining accessibility, safety, independence or health and wellbeing for older people. These are basic services that address function and safety rather than for aesthetic effect. <ul style="list-style-type: none"> Monthly Ongoing Lawn Mowing 1 hour every 4 weeks General Yard Clean Up Upon Request Pruning Upon Request Weeding Upon Request 12 hours per calendar year	Per hour \$25.00	Charges are per worker, per hour No charge for waste that can be placed in 'Green' council bin Client to cover the cost of dumping fees/rubbish removal (paid direct to the worker)
Minor Home Maintenance & Repairs (Maximum 5 hours per year-Upon request) These Services assist with <u>minor</u> repairs or maintenance of the home to improve safety, accessibility and independence within the home environment for the older person. <ul style="list-style-type: none"> Client to cover the cost of all materials 	Per hour \$38.00	Charges are per worker, per hour
Spring Clean (Maximum 5 hours per year-Upon request) Services that assist with heavier cleaning tasks that may include: <ul style="list-style-type: none"> window cleaning cleaning tops of cupboards cleaning cupboard doors cleaning light fittings and windowsills dusting high places such as ceilings, exhaust fans, and removing cobwebs stove / oven cleaning 	Per hour \$38.00	Charges are per worker, per hour
Gutter Cleaning (Maximum 5 hours per year-Upon request) *One Storey Homes	Per hour \$38.00	Charges are per worker, per hour

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Service	Standard Mon-Fri 9am-5pm	Additional Info
No services will be delivered during Public Holidays		
Limani (Social Support Group) A stimulating, culturally and linguistically appropriate social support program provided in a group setting. Limani is for older people: from a Greek-speaking background <ul style="list-style-type: none">for those with social isolation, memory loss and/or confusion, depression andprovides meaningful and engaging activitiesassists family carers to take a break from their caring roles	Per Session	Charges are per session Includes meal, refreshments and all activities
	\$20.00 \$10.00 (2-way Transport)	
Social Support Groups Provides opportunity for clients to attend and participate in social interactions which are conducted away from the client’s home and in a community venue, allowing a constructive means to reduce isolation and loneliness. Activities support social inclusion and maintain community connectedness.		
Eastern Area - Mitcham	Per Session	Charges are per session Includes meal, refreshments and all activities
	\$15.00 \$10.00 (2-way Transport)	
Southern Area – Glandore (Maybe Camden)	Per Session	Charges are per session Includes meal, refreshments and all activities
	\$15.00 \$10.00 (2-way Transport)	
Western Area – Filoxenia	Per Session	Charges are per session Includes meal, refreshments and all activities
	\$15.00 \$10.00 (2-way Transport))	
Northern Area - Salisbury	Per Session	Charges are per session Includes meal, refreshments and all activities
	\$18.00 \$10.00 (2-way Transport)	
Cancellation Fee The full cost of the service will be charged if: <ul style="list-style-type: none">services are cancelled with less than 24hours noticethe client is not home at the time of the scheduled visit, orthe staff member or contracted worker is turned away when they turn up to provide a service		

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Please note: All rates exclude GST. **GST:** Services are GST free (GST may apply to private and brokered services)

We're always here to help. It's important to us that you receive the right services for your needs.

You can talk with us to discuss your services at any time. Contact us on (08) 7088 0500 www.gocsacommunitycare.com.au

Coordinators' Contacts:

In Home Support:

Areti Koufopoulou: ☎ 7088 0504/ 0414 527 124 ✉ areti@gocsacommunitycare.com.au

Eleni Karatzas: ☎ 7088 0502/ 0404 387 895 ✉ helen.karatzas@gocsacommunitycare.com.au

Social Support Groups:

Katerina Giannakis: ☎ 7088 0506 ✉ kathyg@gocsacommunitycare.com.au

Limani Group:

Bill Papazafiropoulos ☎ 0402 020 002 ✉ drp@rga.com.au

Bill Paying:

Angela Hatzigiannis ☎ 7088 0500