

GOCSA COMMUNITY CARE



PRICE SCHEDULE (FROM 1 MARCH 2020)

Service Type	Rate	AM Shift 7.00 am to 7.00 pm Monday to Friday	PM Shift 7.00 pm to 7.00 am Monday to Friday	Saturday	Sunday	Public Holiday
Personal Care and Support	Hourly	\$50.00	\$58.00	\$62.00	\$78.00	\$100.00
Domestic Assistance						
Transport						
Shopping						
Nutrition, Hydration, Meal Preparation and Support	Short Visit*	\$37.00	\$41.00	\$49.00	\$55.00	\$70.00
In Home Respite						
Nursing Care and Support – Clinical Nurse	Hourly	\$90.00 (8:30am – 4:30pm)				
	Short Visit*	\$60.00				
Garden Maintenance	Price as per third party provider					
Home Maintenance						
Podiatry						
Physiotherapy						
Occupational Therapy						
Speech Pathology						
Groups**	All Groups are charged per session	\$70 (includes meal and transport)				
Social Outings and Activities	If a support worker picks you up and returns you to your home, or takes you to an event, there will be an additional transport cost above the cost of the social outing or activity. Refer to Transport above for this price.					
Aids and Equipment	Price on request					
Palliative Care	Price on request					

GOCSA COMMUNITY CARE



PRICE SCHEDULE (FROM 1 MARCH 2020)

On Call 24/7 Emergency Support	This service is provided at no additional cost and is included as part of the Care Management fee.				
Care and Package Management		Level 1 HCP	Level 2 HCP	Level 3 HCP	Level 4 HCP
Basic Daily Fee	Per day	\$9.52	\$10.07	\$10.35	\$10.63
Care Management	Per fortnight	\$62.00	\$100	\$210	\$309
	Approx. hours per fortnight	1	1.5	3	4.5
Package Management Fee	Per fortnight	\$28	\$42	\$63	\$98
Exit Fee		\$400	\$400	\$400	\$400
Travel cost to visit you	\$1.00 per kilometre				

Services

Care Management

Care Management is that it is an important part of our service that includes coordinating your care and services. The coordinator's role is to work with you to develop a care plan that allows you to achieve the goals you identify as most important to you. Their invaluable knowledge will assist you to maximise the value of your home care package and will be your main point of contact with GOCSA Community Care.

Package Management

Package management is the ongoing administration and organisational activities associated with ensuring the smooth delivery and management of your Home Care Package. It may include the costs for: preparing monthly statements; managing your package funds; and compliance and quality assurance activities required for Home Care Packages.

Personal Care

Personal care and support services may include help with bathing, showering, toileting, dressing/undressing, getting in and out of bed, washing and drying hair, shaving, prompting and assisting you to take your medication.

GOCSA COMMUNITY CARE

PRICE SCHEDULE (FROM 1 MARCH 2020)



Domestic Assistance

Domestic assistance includes cleaning and household tasks like helping to make beds, ironing, laundry, dusting, vacuuming, and mopping.

Nursing Care and Support – Registered Nurse

Nursing services may include wound care and management, medication administration such as assisting you to take medication, general health and other assessments, certain medical tests including blood pressure, and support with dementia.

The cost of items associated with nursing care, eg bandages, dressing and skin emollients for wound care will be charged separately at cost to your Home Care Package.

Shopping

A support worker can take you shopping or can go to the shop on your behalf and pick up your favourite chocolates or apples and pears.

In Home Respite

A care worker supporting you in your home for a short period of time, for example, when your carer is away or unavailable.

Aids and Equipment

There are many pieces of equipment that you can rent or purchase to assist you live easier in your home. These include wheelchairs, handrails in the bathroom and toilet, ramps out the back if you have steps, a walker, toilet seat raiser, shower chair or something else that can assist you in your home.

There are continence aids and equipment that you can purchase to assist in managing continence, eg commode chairs, disposable pads.

Nutrition, Hydration, Meal Preparation and Support

A support worker can assist you with preparing your breakfast, lunch and/or dinner including those of you who may have special diets for health, religious, cultural or other reasons.

GOCSA COMMUNITY CARE

PRICE SCHEDULE (FROM 1 MARCH 2020)



A support worker can prepare your meal for you and you cook it later or cook it ready for you to eat. Assistance can also be provided with using eating utensils and eating aids and with actual feeding if required.

Garden Maintenance

Garden maintenance services can include help with light weeding, watering, light pruning, irrigation, lawn mowing, small planting and minor garden maintenance.

Home Maintenance

All Home Maintenance activities are undertaken by third party providers, eg sub-contractors. Services provided by a sub-contractor will be charged at the sub-contractor's rate. All costs of materials charged by the sub-contractor will be charged in full to the customer at the sub-contractor's rate. Where applicable, quotes may be provided for approval by the customer prior to any activities commencing.

GOCSA Community Care's conditions of service

- The above rates apply to Home Care and Support Services provided by GOCSA Community Care staff and third-party providers. Where GOCSA Community Care is unable to provide its own staff for a shift or period of shifts, GOCSA Community Care reserves the right to engage a third-party provider to fill these shifts. The rates for services provided by a third-party provider will be at the same rates as listed in this Schedule and a charge of \$4.00 per service for processing.
- GOCSA Community Care will source sub-contractors at the request of the customer for a specific activity, eg home maintenance, allied health services. Where a sub-contractor is engaged for a specific activity, the price will be as determined by the sub-contractor. No additional fees will be charged for the co-ordination of services with a sub-contractor.
- Cancellation: At least 24 hours' notice must be given for cancellations or a cancellation fee may apply. The full cost of the service will apply if less than 2 hours' notice is provided.
- *Short Visit rate is a flat rate for 30 minutes or less
- The Home Care Price Schedule applies to clients commencing a Home Care Package with GOCSA Community Care after 1 February 2020.
- ** Existing GOCSA Home Care Clients will transition to update Home Care Price Schedule with effect from 1 April 2020.